

Warranty Card

Please complete the product information section and keep on file for reference in the event of requiring after sales service care.

Dear Chapman St Resident,

Appliance Warranty and Service Repairs

Applico Ltd & Kitchen Things, a Jones Family Business, are pleased to be working with **Resident Properties - 18 Chapman St** in supplying your new appliances.

Applico & Kitchen Things offers quality after care service from our dedicated Customer Care Team for our range of kitchen and laundry appliances. The Team will assist you with product knowledge, ongoing care and, if required, service on your appliance.

User Guides and Care

All the appliances in your new home come with a user manual. If however you are unable to locate your manual, please review these on www.kitchenthings.co.nz or you are welcome to contact our dedicated Customer Care Team who will be able to assist you with your requirements.

Product Warranty and Support

Appliances are covered by a full two year Parts and Labour Warranty and we take pride in meeting our obligations under the Consumer Guarantees Act.

“The Warranty commencement date for your appliances is the date of settlement for the new home with Resident Properties.”

Should you ever need to contact us regarding one of your appliances, please make sure you advise us that you are an **Resident Properties – Chapman St** customer.

This detail, along with your street address information and of course the nature of any issue, will help streamline our search for your product warranty status and arranging any required service.

Online Service Booking Tool: <https://jonesservices.co.nz/book-a-service>

Date of Settlement for your home: _____

Address: _____

Name & Phone Number: _____

Email Address: _____

How to get in touch with us

Contact our Customer Care Team who are available Monday - Friday, 8:00am-5:00pm

Phone: 0800 566 372

Email: commercial@jonesfamilybusiness.co.nz

Please reference these numbers if asked for Proof of

Purchase: 15012629 (Samsung products only) or

1080953-D01 (Applico, InAlto or Smeg products)

Online Service Booking Link:

<https://jonesservices.co.nz/book-a-service>

Form: Appliance Schedule
Building: The Nix, 18 Chapman St, Grey Lynn

Notes: Reference these numbers if asked for Proof of Purchase: **15012629** (Samsung products only) or **1080953-D01** (Applico, InAlto or Smeg products)
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Type	Description	Supplier
Oven	SMEG 60cm 8 Function Built in Oven SFA6500TVX	Jones Family Business
Combination Oven/Microwave	Eurotech Combination Microwave Oven ED-CPO45 SS	Jones Family Business
Dishwasher 60cm	Smeg 60cm Stainless Steel Dishwasher DWA6214X2	Jones Family Business
Dishwasher 45cm	InAlto 45cm Stainless Steel Dishwasher IDW42CS	Jones Family Business
Dishdrawer	Eurotech Single Dishwasher Cabinet ED-SDCSS	Jones Family Business
Cooktop	Smeg 60cm Induction Cooktop SI7643B	Jones Family Business
Cooktop	InAlto 30cm Induction Cooktop ICI30T	Jones Family Business
Rangehood	Applico 52cm Powerpack Rangehood GPP52L	Jones Family Business
Fridge	Samsung 336L Bottom Mount Fridge/Freezer SRL335NLS	Jones Family Business
Condenser Washer dryer	Samsung 8.5KG Washer/6KG Condensing Dryer WD85T554DBW	Jones Family Business

