

# Maintenance

Keep the washing machine clean to prevent deteriorated performance and to preserve its life cycle.

## Drum Clean+

Perform this cycle regularly to clean the drum by removing bacteria from it. This cycle heats the water between 60 °C and 70 °C, and it also removes accumulated dirt from the rubber door gasket.

1. Tap .
2. Turn the **Navigation dial** to select **Drum Clean+**.
3. Tap and hold .

### CAUTION

- Do not use any cleaning agents for cleaning the drum. Chemical residue in the drum may cause damage to the laundry or the drum of the washing machine.
- To prevent limescale, add the proper amount of detergent according to your local water hardness or add a water softener additive together with the detergent.

## Drum Clean+ reminder

Depending on the model, the **Drum Clean+** reminder is either an icon or an LED.

For icons, the icon lights up on the control panel.

For LEDs, the LED lights up next to **Drum Clean+**, or on the option area of the control panel.

- The **Drum Clean+** reminder blinks on the control panel once every 40 washes. It is advisable to perform **Drum Clean+** regularly.
- When you first see this reminder blinking, you can ignore the reminder for 6 consecutive washes. From the 7<sup>th</sup> wash, the reminder no longer appears. However, it appears again on the second 40<sup>th</sup> wash.
- Even after the last process is terminated, the "0" message may remain.
- You can record the running count of the **Drum Clean+** cycle by tapping . This does not stop or turn off the machine but marks your cycle count.
- Even if "0" does not disappear, the machine operates normally.
- It is recommended to run the cycle regularly for hygienic purposes.

## Cleaning

### Surface of the washing machine

Use a soft cloth with a nonabrasive household detergent. Do not spray water onto the washing machine.

### AddWash door (applicable models only)



1. Open the AddWash door.
2. Use a wet cloth to clean the AddWash door.
  - Do not use cleaning agents. Discolouration may occur.
  - Use caution when cleaning the rubber packing and the **locking mechanism (A)**.
  - Dust off the door area regularly.
3. Wipe up and close the AddWash door until you hear a clicking sound.

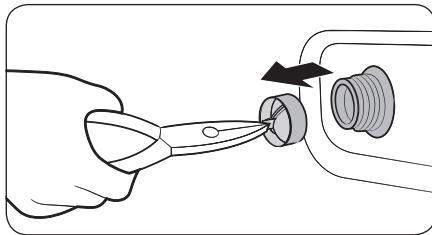
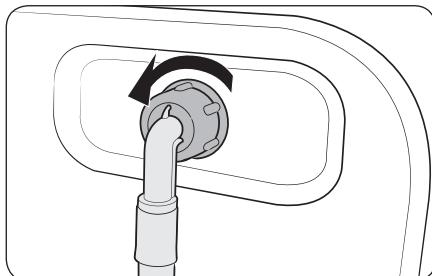
#### CAUTION

- Do not apply force on the AddWash door. It may break.
- Do not leave the AddWash door open while the machine is operating.
- Do not put heavy objects on the AddWash door at any time.
- To prevent physical injury, do not touch the AddWash door while the drum is rotating.
- Do not open the AddWash door while the machine is operating. This may cause physical injury.
- Do not manipulate the feature panel while the AddWash door is open. This may cause physical injury or system failure.
- Do not input objects other than laundry.
- Do not input bulky items to the drum through the AddWash door.
- Do not pull out the rubber packing of the AddWash door when cleaning. This may cause damage.

# Maintenance

## Mesh filter

Clean the mesh filter of the water hose once or twice a year.



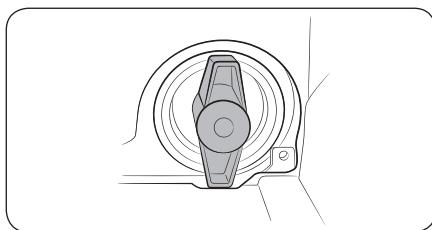
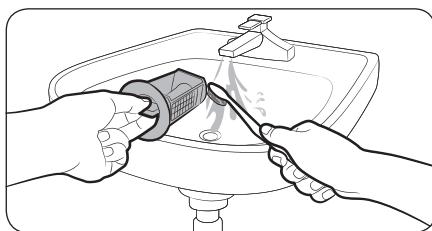
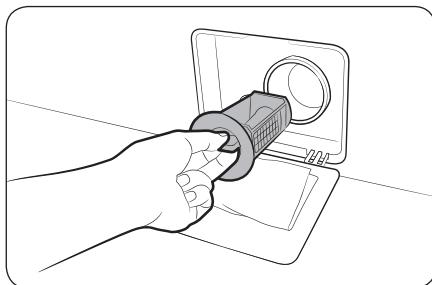
1. Turn off the washing machine, and unplug the power cord.
2. Close the water tap.
3. Loosen and disconnect the water hose from the back of the washing machine. Cover the hose with a cloth to prevent water from gushing out.
4. Use pliers to pull out the mesh filter from the inlet valve.
5. Submerge the mesh filter deeply in water so that the threaded connector is also submerged.
6. Dry the mesh filter completely in the shade.
7. Reinsert the mesh filter into the inlet valve, and reconnect the water hose to the inlet valve.
8. Open the water tap.

### NOTE

If the mesh filter is clogged, an information code of “**Check water supply**” appears on the screen.

## Debris filter

It is advisable to clean the debris filter every 2 months to prevent its clogging. A clogged debris filter may reduce the bubble effect.



1. Turn off the washing machine, and unplug the power cord.
2. Drain the remaining water inside the drum. See the **Emergency drain** section.
3. Gently press the top area of the **filter cover** to open.
4. Turn the debris filter knob to the left, and drain off the remaining water.
5. Clean the debris filter using soft brushes. Make sure the drain pump propeller inside the filter is unclogged.
6. Reinsert the debris filter, and turn the filter knob to the right.

### NOTE

- Some debris filters feature a safety knob that is designed to prevent accidents by children. To open the safety knob of the debris filter, push in and turn it anticlockwise. The spring mechanism of the safety knob helps open the filter.
- To close the safety knob of the debris filter, turn it clockwise. The spring makes a rattling sound, which is normal.

### NOTE

If the pump filter is clogged, an information code of “**Check drainage**” appears on the screen.

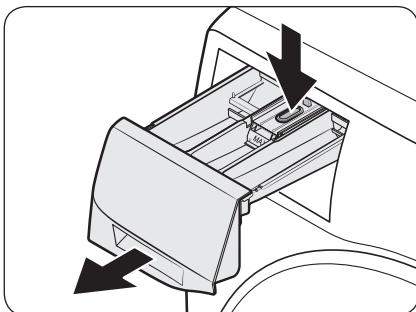
### CAUTION

- Make sure the filter knob is closed properly after cleaning the filter. Otherwise, this may cause a leak.
- Make sure the filter is inserted properly after cleaning it. Otherwise, this may cause an operational failure or a leak.

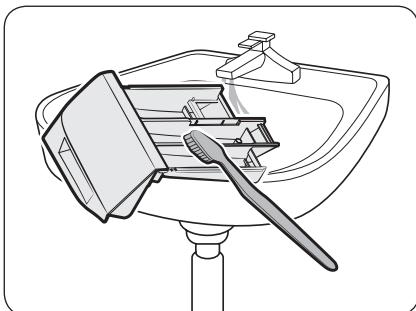
# Maintenance

English

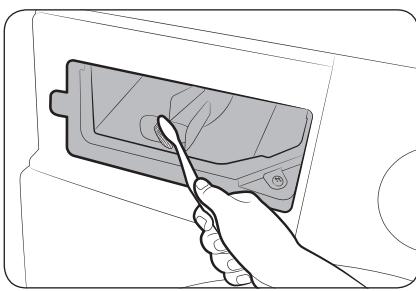
## Detergent drawer



1. While holding down the **release lever** inside the drawer, slide open the drawer.



2. Clean the drawer components in flowing water using a soft brush.



3. Clean the drawer recess using a soft brush.
4. Reinsert the liquid detergent container to the drawer.
5. Slide the drawer inward to close it.

 **NOTE**

Make sure the drawer recess is completely dry before inserting the detergent drawer.

 **NOTE**

To remove remaining detergent, perform the **Rinse+Spin** cycle with the drum being empty.